



CCTV and Video Surveillance Policy



For the security and protection of our premises, practitioners, clients and visitors, Roots Therapy Space operates CCTV cameras at the external entrance of the premises. The cameras are positioned to monitor the main entrance and the external double doors/bicycle storage area and are configured, where possible, to minimise the capture of neighbouring properties and areas that are not relevant to the security purpose.



CCTV images may capture clients, practitioners, visitors and other individuals entering or leaving the premises. The purpose of the CCTV is to help prevent and detect crime, protect people and property, and investigate security incidents. CCTV footage is not used for therapeutic, clinical or assessment purposes and is not incorporated into clients' therapy records.

The processing of CCTV footage is undertaken on the basis of our legitimate interests in maintaining the security of the premises, people and property. Access to recorded footage is restricted to authorised persons and footage will only be disclosed to third parties where there is a legitimate and lawful reason to do so, for example where required for the prevention or investigation of crime or where required by law.

CCTV footage will be retained only for as long as reasonably necessary for the purposes for which it was collected and will be securely deleted when it is no longer required. Where an incident occurs, relevant footage may be retained for longer where necessary to investigate or address that incident.



CCTV Operator:
Roots Therapy Space



Contact:
Andreea@rootstherapyspace.com



If you have any questions about the operation of the CCTV system or wish to exercise your data protection rights in relation to CCTV footage, please contact Roots Therapy Space using the contact details provided in this Privacy Notice.